



AIRLINE AWARD REDEMPTION REQUEST (Award for ticket, service upgrade and baggage)

Request member information

Member's full name:

Lotusmiles card number:

Email:

Phone number:

Receive awards at:

Notes: Email address and phone number are required

Request for ticket awards

Reservation code	Itinerary	Flight number	Departure date	Class of service	Passenger name

Request for service upgrade awards

Reservation code	Itinerary	Flight number	Departure date	Upgrade flights	Passenger name

Request for baggage awards

Reservation code	Itinerary	Flight number	Departure date	Package (1 piece/2 pieces)	Passenger name

Documents required upon obtaining awards at Vietnam Airlines sales offices or branches:

- Request for awards;
- Member's ID/passport (original) and travel documents of the award user;
- Lotusmiles membership card;
- Authorization letter (if the member does not obtain the award directly).

I agree with the Lotusmiles Terms and Conditions and [Privacy Policy](#) of Vietnam Airlines.

Date: / /

Member signature

Lotusmiles - Vietnam Airlines, 200 Nguyen Son, Long Bien, Hanoi

Tel: 1900 1800 (Call within Vietnam)

+ 84 24 38320320 (Call to Vietnam)

Email:

Million Miler, Platinum and Gold member

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